2013 IFTA pre-conference workshop

PYO at Butternut Farm

Owner- Giff Burnap



Quick Facts about Me

- I grew up on a 200+ acre fruit farm in western New York
- 1997 UNH graduate in Horticulture and Agronomy
- 1997-2005 I managed the tree fruit operation at my parents farm
- In 2005 my wife, 2 kids, and I purchased Butternut Farm, in Farmington NH



Quick Facts about Butternut Farm

Farmington, NH <2hrs north of Boston

Strawberries

Raspberries

Cherries

Blueberries

Plums

Peach/Nect

Apples

.69 acres
1.46 acres
.31 acres

2.05 acres

.51 acres

4.46 acres

6.6 acres

TOTAL Acreage FOOTPRINT acres 15.78 planted +/- 25



The Farm's History

- In 1986 the original owners purchased an old dairy farm with the crazy idea of starting a PYO business.
- By the late 90's these gardeners (with great marketing savvy) had created a bustling PYO operation.
- In 2005 my wife and I purchased the farm. We kept true to the foundation that had been established with PYO, and added a new perspective and skill set that would help us grow the business.
- For the last 8 seasons our farm has continued to prosper.

What makes Butternut unique

- 100% of our fruit is sold to the pick your own market
- All we sell is fruit and the experience of picking it



100% pick your own means I can focus my efforts on that market

BEING THERE

hard at work

- Customers like my availability to talk with them
- Setting a positive atmosphere
- Customer service is key



100% PYO means having patience to out last the rain



100% PYO means the farm has to be accessible

Golf cart..... Just one

Ladders





Quality and Experience

a happy customer

- Grow for quality
- Know your customer base
- Keeping it simple



Quality and experience

Keeping it simple





communication

Get them to the farm

- Web site (<u>www.butternutfarm.net</u>)
- E- newsletter
- Phone message

SIGNS – to help direct at the farm



chalkboards





Directional signs

Communicate a feeling of freedom





Communicate a responsibility

try your best to keep it positive



Other Important Thoughts

 My goal is for the farm to rival a golf course with its appearance

Diversification

 Pricing: comparable to if not slightly higher than prices in the grocery store

Other Important Thoughts

Very low overhead

- No bins
- Low equipment demands
- No fruit storage
- No labor camps
- Low labor needs



Hurdles to Success

Some days there is never enough parking



Hurdles to Success

Maintaining the quality customer experience

So they leave wanting to come back





Contact info

 Feel free to drop me a note if you have any questions

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